

REPAIR RETURN FORM

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CUSTOMER SHIPPING ADDRESS DETAILS				
COMPANY NAME		RETURN ADDRESS		
CONTACT NAME		TELEPHONE NUMBER	FAX NO.	
EMAIL ADDRESS		SHIPPING DATE		
INVOICE DETAILS (Chargeable Repairs)				
COMPANY NAME		INVOICE ADDRESS		
CONTACT NAME		TELEPHONE NUMBER	FAX NO.	
EMAIL ADDRESS		CONTRACT NO.	PURCHASE ORDER	

Item #	Product / Model #	Serial #	Fault Description	Your Reference #	Tick Column		
					Warranty	Contract	Flat Rate
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							

1. UNITS WILL BE SENT BACK WITHOUT APPLICATION. APPLICATION WILL ONLY BE LOADED UNDER TERMS OF A MAINTENANCE CONTRACT.
2. DO NOT SEND CONSUMABLE ITEMS SUCH AS BATTERIES, SD CARDS, SIM CARDS, ANTENNA'S, CABLES, CASES, STYLUS PENS, MANUALS OR ORIGINAL PACKAGING, WE CANNOT GUARANTEE THEIR RETURN.
3. MOTOROLA OFFERS A WORKSHOP WARRANTY PERIOD OF 30 DAYS FROM THE DAY THE UNIT IS SHIPPED FROM MOTOROLA.
4. PAYMENT TERMS: 30 DAYS FROM DATE OF INVOICE. IF YOU DO NOT HAVE CREDIT FACILITIES WE REQUIRE PAYMENT IN ADVANCE OF REPAIR

PURCHASE ORDER MUST BE RECEIVED AS ACCEPTANCE OF QUOTE BEFORE REPAIRS WILL BE PROCESSED, INCLUDE WITH REPAIR WHEN SHIPPING. IF PURCHASE ORDER IS NOT RECEIVED WITHIN 30 DAYS OF QUOTE THEN UNIT WILL BE RETURNED UNREPAIRED.

PLEASE INCLUDE THIS FORM WITH DEVICES BEING SENT FOR REPAIR AND RETAIN A COPY FOR YOUR RECORDS.