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SECURITY · BARCODE DATALINK PTY LTD

There is very little here to steal.

If somebody in your business has been asked to check us out before you buy, this page is for them. It is written to be forwarded.

The companion page is Privacy, which covers what we hold and how long we keep it. This one covers how it is kept. Our own software has its own security pages: Stocktakes Online and ScanTrack Systems.

1. WHAT THIS WEBSITE HOLDS

No login, no database, no card numbers.

1.1 No login
There are no accounts on this website, so there is **no password of yours here** to lose.

1.2 No database
The site is a set of pages, sent as they are. There is **no program of ours running behind it**, nothing that records what you do, and nothing to break into to reach anybody else's details.

1.3 No card numbers
Card payments are typed on **Stripe's own pages**, reached by a plain link. The number never passes through this website. Most customers are invoiced and pay by bank transfer anyway.

2. WHAT YOUR BROWSER IS TOLD

Checkable in ten seconds.

2.1 Every page sends these settings to your browser. Your IT person can read them in the browser's developer tools, under Network, without taking our word for any of it.

2.2 Always encrypted
Every page is served over HTTPS, and your browser is told to **refuse a plain connection** to this site for a year.

2.3 Ours, and nobody else's
Your browser is told to run scripts from this website and from Cloudflare's visit counter, and **nothing else**. A script slipped into a page from anywhere else would not run.

2.4 Two places, and only two
A form here can only send to us or to Formspree. It **cannot be made to send what you type anywhere else**.

2.5 Never inside another site
No other website can show these pages inside its own, which is how a **fake page dressed in ours** would work.

2.6 Where you came from stays short

Follow a link off this site and the other site is told you came from barcodedatalink.com, **not which page you were reading**.

2.7 Camera, microphone, location: off

Your browser is told this site will **never ask for them**, so it never can.

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3. ENQUIRIES AND CUSTOMER RECORDS

One inbox, one accounting system, one person.

3.1 Formspree, cleared every month

Every enquiry form posts to Formspree, which accepts forms **from this website only**. A hidden box that people never see and spam always fills in tells the two apart. Messages are cleared out of Formspree at the end of every month.

3.2 MYOB, in Australia

Become a customer and your details go into MYOB, our accounting system. **One person reads the inbox and keeps the books**, and that person is Andrei. The privacy page says exactly what is kept, and for how long.

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4. THE HARDWARE WE SET UP

Your wifi password is the one thing we do not want.

4.1 Connected by you, on the day

Scanners and mobile computers can be set up here before they ship. The wifi password goes in **on site, by you**: there is no version of this job that needs us holding your network credentials.

4.2 Sealed cartons, your IT

If you would rather we did not touch the devices at all, we **drop-ship the cartons sealed** and your own IT takes it from there. The Android page says how each way works.

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5. WHEN SOMETHING COMES IN FOR REPAIR

We try to keep your data. Sometimes we cannot.

5.1 A scanner, mobile computer or printer sent to us for repair comes back with **its data, apps and settings** wherever we can save them. If we cannot, and a part has to be replaced, it comes back **factory reset**.

5.2 We do our best, but some damage cannot be recovered from, and we would rather say so here than after the event.

5.3 That nobody could ever get in

No one can honestly guarantee that a determined attacker cannot get into something, and **a company that tells you otherwise is selling you something**. What we can say is what is on this page, and that it is checked when anything here changes.

5.4 Tell us, and we will say what we did

If you have found a security problem with this website, email andrei@barcodedatalink.com. It reaches a person, and **we will tell you what we did about it**.